



RSM-H3505 智能煮磨機 Intelligent Cook Master



僅適用於家庭使用
For household use only

使用說明書 OPERATION MANUAL

- 在使用本產品前，請仔細閱讀本說明書，閱讀後小心收藏，以備日後查閱。
Please read the operation manual carefully before using. Keep it in a safe place for future reference.
- 本說明書中的圖示可能與實物有不同的地方，僅供參考。
Some figures in this manual may not match with the real object, just for reference only.

非常感謝您選購樂信牌智能煮磨機，使用前請先詳細閱讀本說明書，並保存以備日後參考。

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1. 安全注意事項

本產品符合安全要求，不當使用或有可能導致個人傷亡及財物損失。因此，在使用本產品時，請遵守下列安全注意事項。

1. 請勿與其他高功率電器共用同一電源，並確保使用當地的電壓與本產品上所標明的額定電壓相符。
2. 為防止漏電及引致其它危險，請按照本說明書的建議方法使用；除指定用途外，切勿作其他用途。
3. 切勿使用電線拖板，以免因負荷過度而導致火警。
4. 使用前，請取出本產品內的所有配件。
5. 使用前，請用水輕輕清洗本產品刀頭及內玻璃杯，切勿將杯座直接浸入水中，或用水直接沖洗杯座控制旋扭部分，以免出現短路或觸電危險。
6. 請使用隨機附送的刷子清洗磨刀刀片。刀片非常鋒利，切勿直接觸摸刀片 [特別是本產品通電後]，以免造成傷害。
7. 使用前，請確保電源線未被接上。將洗淨了的食材放入玻璃杯內，並平均分佈在玻璃杯底部，然後注水至玻璃杯內的上下指示線之間的位置。
8. **注意！** 水不可以超過玻璃杯內的最高水位，以免水濺出或造成其他故障或危險。
9. 請使用隨機附送的量杯量取所需食材份量，切勿直接使用本產品的玻璃杯量取食材，以免食材過多而導致糊底或其他故障。
10. 只可將適當份量的食材放入玻璃杯內，食材或水份量不能超過“400ml”指示線。
11. 本產品不具備燒開水功能，切勿把本產品用作水煲等器具使用。
12. 請按照所需，選擇合適的煮磨功能，並按照操作指示使用，否則可能影響煮食效果。
13. 本產品採用高速摩打，研磨時會出現間歇性時快時慢的聲音，此乃屬正常現象。
14. 接通電源後，切勿提放本產品的杯座，以免產生故障或造成危險。
15. 如果本產品於操作過程中停電 (特別是操作後期至完成期間) 切勿再重新按下顯示按鍵，否則會造成糊底、食材濺出或出現故障警報長鳴等情況。在製造過程中切勿開啟杯蓋以免造成食物濺出或其他危險。

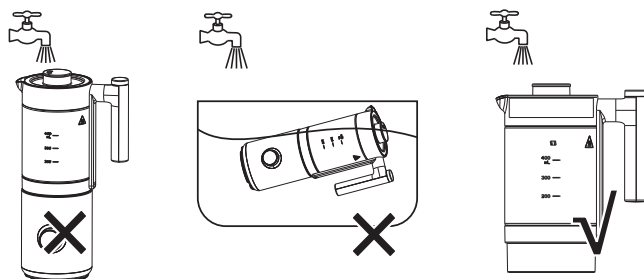
16. 本產品於使用一段時間後，機身可能會有染色問題。此乃食材本身的色素所致，屬正常現象，無損健康，並不影響食用。
17. 操作時，本產品必須與電源線及電源線等帶電物體保持一定的距離。讓電源線處於可觸及的範圍內，並遠離易燃易爆物品。同時，電源線必須保持良好接地。
18. 在注水、倒水、裝卸配件、移動、檢查、清潔或不使用本產品時，必須拔掉電源線，並避免讓水濺出。
19. 切勿將本產品置於易燃物品的物品附近。如發現本產品有機件故障、插頭或電源線損壞時，應立即停止使用本產品。
20. 當處理或清洗攪拌刀片時，請小心處理，否則可能會被割傷。
21. 必須在穩固、平坦和水平的表面上放置或使用本產品。
22. 完成工作後，需相隔10分鐘待其冷卻 後方能再次使用本產品。
23. 在本產品運作過程中，切勿觸碰，以免割傷或燙傷。
24. 使用後，請拔掉電源線。切勿即時重新插上並執行新工作功能，否則可能造成食材溢出或警報器長鳴。請及時清洗玻璃杯及杯座 **(詳情請參考說明書的章節2. 保養及日常清潔)**。
25. 當本產品運作時或運作後，產品表面及玻璃杯溫度可能很高，切勿觸碰。
26. 使用後，如產品裝有熱的液體，於移動時請加倍小心。
27. 小心使用電源線，切勿在電源線上放置重物或自行改裝電源線。
28. 本產品僅限於香港及澳門，及海拔一千公尺以下的地區使用。
29. 切勿把插頭懸空於桌子、櫥櫃邊緣或觸碰到任何可燙熱的表面。切勿在電源線纏結的情況下使用本產品，或會加快電源線的損毀。
30. 定期檢查本產品。如插頭或電源線已損壞，或產品曾掉下並出現漏水情況，為避免危險應立即停止使用，並與信興電器服務中心有限公司安排檢查或維修。切勿試圖拆卸或維修本產品，以免引致觸電情況。
31. 切勿使用非原裝或代理商提供的零件或配件，否則可能會導致危險或災害。
32. 拔出電源線時，切記用手緊握電源線，否則可能造成電源線斷裂，引起危險。切斷電源前，必須關掉電器後才把電源線從電源拔出。

33. 在沒有監督及適當指導下，切勿讓小孩及任何身體、知覺或心理功能障礙者、與及缺乏經驗或相關知識的人使用本產品，除非他們曾經接受負責安全人士的監督或指示。
34. 若有孩童在旁，須加倍小心使用本產品及看管小孩，以確保他們不會把此產品當作玩具。切勿讓小孩單獨使用，應將本產品置於遠離孩童及嬰兒的地方。
35. 本產品只可作家庭使用，切勿在室外使用或用作說明書建議以外的其他用途。如不當使用本產品，或作(半)商業用途，或未依照使用手冊操作，維修保養將告無效，本公司亦不會承擔任何損壞的維修及賠償。
36. 遵從安全守則及避免釀成意外，必須找合資格技工維修本產品。如需檢查或維修，請聯絡信興電器服務中心有限公司[地址印於本使用說明書的背頁或致電2406 5666]，並於檢查及維修時出示本產品、保修證及收據。

2. 保養及日常清潔

每次使用本產品後，請及時清洗，以備下次使用。

1. 請等待攪拌杯冷卻後方開始清洗，以免被餘熱燙傷。
2. 清潔前必須先拔出插頭。
3. 清洗本產品時，必需注意鋒利的刀片，以免割傷。
4. 使用後，可用清水或少量中性清潔劑清洗產品。切勿用汽油、去污粉或粗硬的潔具(如鋼絲刷或百潔布等)清潔本產品。
5. 切勿使用有毒或含腐蝕性的清潔劑進行清潔。



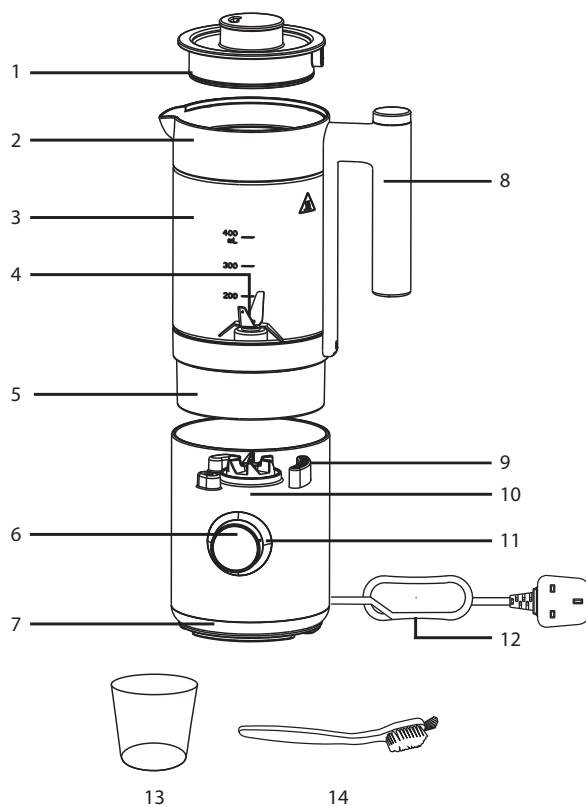
6. 切勿將本產品機身、電源線或插頭浸入水中，以免影響本產品的安全性能或可能構成觸電危險。

7. 如攪拌杯底部內殘留食物渣滓，可先注水加以浸泡後再以海棉等抹淨，然後再用清水過清。
8. 如長期不使用本產品，請拔下電源線，並於清潔後套上塑膠袋，收藏於乾爽的環境。切勿將電源線纏繞在產品四周或壓住電源線，避免造成電源線磨損或破裂。

3. 產品規格

型號	RSM-H3505
額定電壓	220 伏特~50/60 赫茲
額定功率 – 加熱功率	300 瓦
額定功率 – 攪拌功率	120 瓦
容量 (約)	400 毫升
淨重	2.11 公斤
產品尺寸 (闊 x 深 x 高)	165 x 118 x 302 毫米

4. 產品概覽



- | | |
|-----------------|-----------|
| 1. 杯蓋 | 8. 手柄 |
| 2. 杯頂(將杯蓋扣緊玻璃杯) | 9. 耦合器 |
| 3. 玻璃杯 | 10. 刀片驅動輪 |
| 4. 刀片 | 11. 功能旋鈕 |
| 5. 杯座 | 12. 電線連插頭 |
| 6. 顯示按鈕 | 13. 量杯 |
| 7. 底座 | 14. 清潔刷 |

5. 操作方法

首次使用前

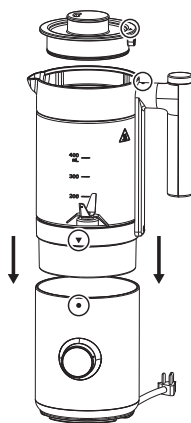
用濕布清潔本產品的外殼。將400毫升的冷水倒入玻璃杯。將玻璃杯放上底座，蓋上杯蓋，並選擇**清潔 (Clean)** 功能。

組裝方法

1. 請將本產品放置於穩固、乾爽、抗熱及防水的表面上。

附註：操作本產品時可能會產生振動。請勿將本產品放近枱邊，以免意外跌落。

2. 請將玻璃杯放上底座，然後用杯蓋蓋上玻璃杯，並確保每項組件的箭嘴對齊。



使用方法

警告：

- 操作攪拌機時，請確保杯蓋蓋緊。
- 刀片非常鋒利，請小心處理刀片。在使用本產品時，切勿將手或手指放入玻璃杯。
- 請等待刀片完全停止運作後，才取下杯蓋或玻璃杯。
- 取下杯蓋時，小心蒸氣噴出；打開杯蓋前，請先等待食材放涼，以免燙傷。

1. 將食材放入玻璃杯。

功能	顯示	食材份量
豆奶	Soymilk	放入最多30克的食材，然後加入冷水至不超過400毫升的最大刻度。 附註：本產品會將食材加熱至功能的預設溫度。
糊狀食物 (米／穀物)	Paste	
多穀類食品	Multi Grain	
嬰兒食品	Baby Food	
果汁	Juice	將最多70克的水果切成1厘米或更小的方塊。加入冷水至剛蓋過水果。請勿超過400毫升的最大刻度。
清潔	Cleaning	加入最多400毫升的冷水。

注意事項：

- 請確保水位不低於200毫升的最小刻度及高於400毫升的最大刻度。
 - 如果食材較硬，請先浸泡30分鐘，使其輕微變軟。
2. 將玻璃杯放上底座，並將杯蓋蓋上玻璃杯。
 3. 將電線插入電源插座後，本產品會進入待機模式。此時會響起嗶一聲，螢幕會顯示**長按開始 (Long Press Start)**。
 4. 如要啟動本產品，可以長按**顯示按鈕**，直至螢幕上顯示**豆奶 (Soymilk)**。
 5. 順時針轉動**功能旋鈕**以選擇預設功能。螢幕會按下列次序顯示選項：

功能	預設時間
豆奶	22 分鐘
糊狀食物	18 分鐘
多穀類食品	28 分鐘
嬰兒食品	22 分鐘
果汁	1 分鐘
清潔	40 秒
預設計時器	30 分鐘

注意事項：如果逆時針轉動**功能旋鈕**，螢幕將會以相反次序顯示功能。

6. 按下**顯示按鈕**以啟動功能。功能會開始倒數計時。
7. 按下**顯示按鈕**可以隨時終止功能，本產品將會再次進入待機模式。（本產品不設暫停功能）
8. 當功能結束時，計時器會響起，螢幕將顯示**完成 (Finish)**，然後本產品會再次進入待機模式。
9. 於使用本產品後，請拔下電源。

注意事項：如果本產品過熱，過熱保護系統將會停止本產品的運作。當過熱保護系統啟動時，請關上本產品及拔下電源，以等待其冷卻。之後，請接上電源，並重新啟動及使用本產品。

預約功能

使用本選項可以預先設定功能的開始時間。本功能只適用於豆奶、糊狀食物、多穀類食品及嬰兒食品功能。

1. 轉動**功能旋鈕**，直至螢幕顯示**預約 (Preset)**功能。按下**顯示按鈕**以確認選擇。
2. 轉動**功能旋鈕**，將開始時間預先設定為30分鐘至最多12小時。預設時間可以每次增加或減少30分鐘。按下**顯示按鈕**以確認選擇。
3. 轉動**功能旋鈕**以選擇下列的選項：
 - **預設豆奶 (Soymilk)**
 - **預設糊狀食物 (Paste)**
 - **預設多穀類食品 (Multigrain)**
 - **預設嬰兒食品 (Baby Food)**
4. 按下**顯示按鈕**以確認選擇及開始計時。
5. 計時完成後，產品將自動開始運作。

6. 故障排除

使用時，如發現產品操作上有問題，在維修前請先對照下表進行檢查及處理。

故障代碼 / 產品狀況	檢查要點	處理方法
High Temperature	攪拌杯是否過熱？	待攪拌杯冷卻後方再次使用。

未能充分打碎食物	是否玻璃杯內沒加水或加水太少?	加水至玻璃杯內的上、下水位刻度線之間。
	食材是否過量或過少?	按建議份量添加食材。
刀片不旋轉	是否放了過量、過大或過硬的食材?	先拔除電源，然後檢查是否放了過量、過大或過硬的食材
	是否未有穩妥組裝	先拔除電源線，並檢查劈片是否已妥善裝好。
糊底	是否玻璃杯未完全清洗乾淨?	將玻璃杯清洗乾淨。

如按照以上處理方法／操作仍然無法恢復正常使用，即時關閉電源，聯絡信興電器服務中心有限公司（電話：2406 5666）進行檢查及維修，並將故障代碼告知信興電器服務中心有限公司。切勿自行拆卸及修理產品，避免產生意外及對產品造成損害。

7. 特別聲明

1. 本資料上所有內容經過認真核對，如有任何印刷及內容上的誤解，本公司將保留解釋權。
2. 本產品若有技術改進，會編進新版說明書中，恕不另行通知；產品外觀、顏色如有改動，以實物為準。
3. 如本資料之中英文版本有差異時，應以中文版為準。
4. 使用說明書的電子副本可透過電子郵件發送致客戶，如有需要，請致電信興電工工程有限公司：2861 2767。

8. 售後服務

由購買收據日期起之一年保修期內，經信興電器服務中心有限公司之服務人員證實產品於正常使用之情況下發生故障，本公司將提供免費維修或更換零件服務。經更換之任何損壞零件，將歸屬本公司所有。保修範圍不包括修理或更換杯蓋、玻璃杯、刀片、清潔刷及量杯待等配件。如不當使用，或作為(半)商業用途，或未依照說明書使用，保修服務將無效，本公司將不會承擔任何損壞的維修責任及賠償。

用戶必須於維修時出示購買／換購收據及蓋有銷售點／換購中心印章的保修證（印在包裝盒上，必須剪下保留），如有任何疑問，請致電信興電器服務中心有限公司熱線查詢：2406 5666。

Thank you for purchasing Rasonic Intelligent Cook Master. Read the operation manual carefully before using and well keep it for your future reference.

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1. Important Safeguards

When using the appliance, follow the basic safety precautions. Failure or negligence in observing these safety precautions could cause injury or appliance damage caused by improper usage:

1. Do not share the same power source with other high-power electrical appliances, and make sure that the local voltage used is consistent with the rated voltage marked on the product.
2. In order to prevent leakage and any dangers, please follow the instruction from this manual; do not use the appliance for other purposes except for the designated purpose.
3. Do not use extension unit to avoid fire due to excessive load.
4. Take out all the accessories before use.
5. Gently clean the blade head and inner glass of this product with water before use. Do not immerse the jug base into water, or directly rinse the control knob of the jug base with water to avoid the risk of short circuit or electric shock.
6. Please use the brush provided to clean the blade. The blade is very sharp, do not touch the blade directly (especially after the product is powered on) to avoid injury.

7. Make sure that the power cord is not connected before use. Put the washed ingredients into the glass and distribute them evenly at the bottom o in accordance with the operating instructions, otherwise the cooking effect may be affected.
8. **Attention!** The water should not exceed the highest water level in the glass to avoid splashing, malfunctions or any dangers.
9. Please use the provided measuring cup to measure the amount of ingredients. Do not measure with the jug cup to avoid excessive ingredients, otherwise that may cause a burnt or other failures.
10. Only put appropriate amount of ingredients into the jug. The amount of ingredients or water must not exceed "400ml" position.
11. The appliance is not intended to boiling water. Do not use this product as a kettle, thermo pot or any other similar appliances.
12. Please select the appropriate cooking and grinding function according to your needs, and use it in accordance with the operating instructions, otherwise the cooking performance may be affected.
13. The blade spins by high-speed motor, and there will be intermittent fast and slow sounds during grinding, which is a normal phenomenon.
14. After the power connected, do not lift the jug base of the appliance to avoid malfunction or danger.

15. If the power is suspended during operation (especially when the operation is about to finish), do not press the display button again, otherwise it will cause burnt bottom, splashing of food or 10 second buzzing of malfunction alarms, etc. Do not open the lid during the manufacturing process to avoid food spills or other hazards.
16. After a period of time, the body may have staining problems. This is caused by the pigment of the food, which is a normal phenomenon, will not affect health and food safety.
17. Keep a certain distance between the power cords and electrical objects. Keep the power cord within reach and away from flammable and explosive materials. Meanwhile, the power cord must be well grounded.
18. Make sure the plug is disconnected before filling water, pouring water, loading and unloading accessories, moving, checking, cleaning or after use, otherwise water will be splashed out.
19. Do not place this product near flammable materials. If the product is found to be malfunctioning or the plug or power cord is damaged, stop using the product immediately.
20. When cleaning the mixing blade, please handle with care, otherwise you may get cuts.
21. This product must be placed or used on a stable, flat and level surface.
22. After finishing the operation, wait for 5-10 minutes until the appliance cool down before restarting.

23. Do not touch the appliance during the operation to avoid cuts or burns.
24. Please unplug the power cord after use. Do not plug it back in immediately and execute the new program, otherwise it may cause the food to overflow or the alarm buzzer. Please clean the jug and jug base in time (for details, please refer to **chapter 2. Maintenance and daily cleaning of the manual**).
25. When this product is in operation or after operation, the surface of the product and the jug may be very hot, do not touch.
26. After use, if the product is filled with hot liquid, please be careful when moving it.
27. Handle the power cord carefully. Do not place heavy objects on the power cord or modify the power cord by yourself.
28. This product can only be used in Hong Kong and Macau, and areas below the altitude of one thousand meters.
29. Do not suspend the plug on the edge of a table or cabinet or touch any hot surface. Do not use this product when the power cord is tangled, or the damage of the power cord will be accelerated.
30. Check this product regularly. If the plug or power cord is damaged, or the product has been dropped and there is water leakage, stop using it immediately to avoid danger, and arrange inspection or maintenance with Shun Hing Electric Service Centre Ltd. Do not attempt to disassemble or repair this product to avoid electric shock.

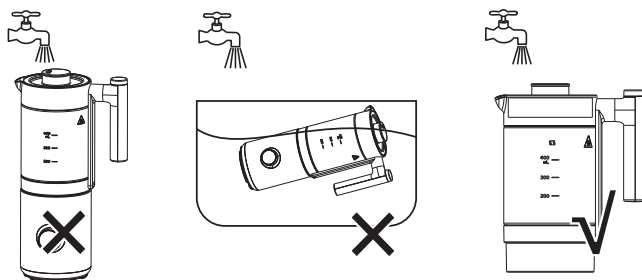
31. Do not use any parts or accessories produced without authorization, otherwise it may cause danger or disaster.
32. When unplugging the power cord, grasp the plug firmly and do not pull the power cord. Otherwise the power cord may break and cause danger. Before cutting off the power supply, you must turn off the appliance and then unplug the power cord from the socket.
33. Without supervision and proper guidance, do not allow children, any persons with physical, sensory or mental dysfunction, and people with inexperience or related knowledge to use this product, unless they have been supervised or directed by the person responsible for safety.
34. If there are children around, please take extra care to use this product and supervise the children to ensure that they will not use this product as a toy. Do not let children use it alone. Keep this product away from children and babies.
35. This product can only be used at home. Do not use it outdoors or use it for other purposes than suggested in the manual. If this product is used improperly, or for (semi-)commercial purposes, or does not follow the operation manual, the maintenance will be invalid, and the company will not be responsible for any damage repairs and compensation.

36. To follow the safety rules and avoid accidents, you must employ a qualified technician to repair the product. For inspection or repair, please contact Shun Hing Electric Service Centre Ltd. (The address is printed on the back page of this manual or call 2406 5666), and present the product, warranty certificate and receipt during inspection and repair.

2. Maintenance and Cleaning

Clean the appliance every time after use for the next usage.

1. Please wait for the hug cup to cool down, and finally get burned by the residual heat.
2. Pull off the plug from the socket before cleaning.
3. Pay extra attention while cleaning sharp blades to prevent cuts.
4. After use, clean the appliance with water and mild detergent. Do not use gasoline, scouring powder or rough sanitary ware (such as brushes or scouring pads etc.).
5. Do not use contaminated cleaning detergent to clean the appliance.



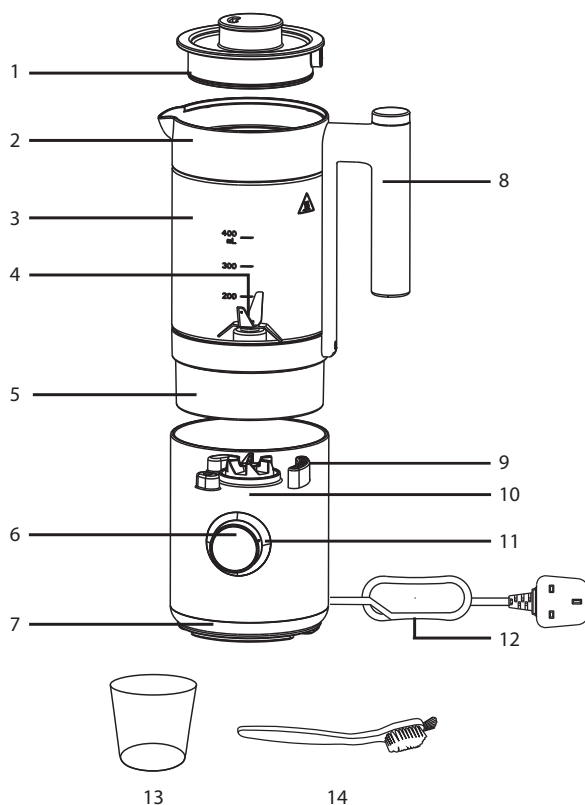
6. Do not immerse the product itself, the power cord, or the plug in water, or allow it to come into contact with water at the water-power connection point, to understand that it will affect the safety of the product or may pose a risk of electric shock.

7. If there are food left in the bottom of the mixing cup, it can be soaked with slag and clean water, then sponge, etc., and then cleaned with clean water.
8. If you will not use this product for a long time, please unplug the power cord, put it in a plastic bag after cleaning, and store it in a dry environment.

3. Product Specification

Model No	RSM-H3505
Rated Voltage	220 V~50/60 Hz
Rated Power – Heating Power	300 W
Rated Power – Stirring Power	120 W
Capacity (approx.)	400 ml
Net Weight	2.11 kg
Product Size (W x D x H)	165 x 118 x 302 mm

4. Configuration



- | | |
|---|--------------------------|
| 1. Lid | 8. Handle |
| 2. Upper jug (fixes the lid onto the jug) | 9. Coupler |
| 3. Jug | 10. Blade drive wheel |
| 4. Blade | 11. PROGRAM knob |
| 5. Jug base | 12. Power cord with plug |
| 6. DISPLAY button | 13. Measuring Cup |
| 7. Base | 14. Cleaning Brush |

5. Operation

Before first use

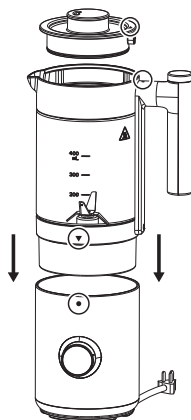
Clean the exterior of the appliance with a damp cloth. Fill the jug with 400ml of cold water. Place the jug on the base, then attach the lid and select Clean program.

Assembly

1. Place the appliance on a stable, dry, heat-resistant and waterproof surface.

NOTE: The appliance may vibrate while operating. Always place the appliance away from the edge of a countertop where it cannot accidentally fall off.

2. Put the jug on the base and then the lid on the jug making sure the arrows on each part are aligned.



Operating the appliance

WARNINGS:

- Always operate the blender with the lid securely fixed in place.
- The blade is very sharp. Handle the blade with extreme caution and never insert your hand or fingers into the jug during use.
- Only remove the lid or jug when the blades have completely stopped.
- Beware of hot steam that may escape when removing the lid. To prevent scald, let the ingredients cool down before opening the lid.

1. Place the ingredients in the jug.

Program	Ingredients
Soymilk	Add a maximum of 30g ingredients and then fill with cold water up to the maximum of 400ml.
Paste (rice/cereals)	
Multigrain	
Baby Food	NOTE: The appliance heats the ingredients to the program's default temperature.
Juice	Add a maximum of 70g fruit cut into 1cm cubes or smaller. Add cold water to just cover the fruit. Do not exceed the maximum 400ml mark.
Clean	Add up to a maximum of 400ml cold water.

NOTE:

- Make sure the liquid level is not below the minimum level of 200ml and not above the maximum level of 400ml.
 - If the ingredients are hard, soak them for 30 minutes to soften them slightly.
2. Put the jug on the base and attach the lid to the jug.
 3. Plug the power cord into the mains socket and the appliance will enter standby mode. A beep will sound and **Long Press Start** displays on the screen.
 4. To turn on the appliance, press and hold the **DISPLAY** button until **Soymilk** displays on the screen.
 5. Turn the **PROGRAM** knob clockwise to select the desired function. The options will display on the screen in the following order:

Program	Default Time
Soymilk	22 minutes
Paste	18 minutes
Multigrain	28 minutes
Baby Food	22 minutes
Juice	1 minute
Clean	40 seconds
Pre-set Timer	30 minutes

NOTE: If the **PROGRAM** knob is turned anticlockwise, the programs will appear in reverse order.

6. Press the **DISPLAY** button to turn the program on. The program time will start to count down.
7. To cancel a program at any time, press the **DISPLAY** button. The appliance will return to standby mode.
8. When the program has finished, a buzzer will sound, **Finish** displays on the screen and then the appliance will return to standby mode.
9. After use, always unplug the appliance from the mains power supply.

NOTE: The overheat protection system will stop the appliance from functioning when the appliance runs too hot. When the overheat protection system is activated, turn off and unplug the appliance and wait for it to cool down. Then plug in and turn the appliance on again to start using it.

Pre-set program

Use this option pre-set the start time of a program. This function can only be used with the Soymilk, Paste, Multigrain and Baby Food programs.

1. Turn the **PROGRAM** knob until the **Pre-set** program appears on the screen. Press the **DISPLAY** button to confirm.
2. Turn the **PROGRAM** knob to pre-set the start time from 30 minutes up to 12 hours. The time can be changed in increments of 30 minutes. Press the **DISPLAY** button to confirm.
3. Turn the **PROGRAM** knob to select one of the following options:
 - **Pre-set Soymilk**
 - **Pre-set Paste**
 - **Pre-set Multigrain**
 - **Pre-set Baby Food**
4. Press the **DISPLAY** button to confirm and the start time will count down.
5. When the counting is done, the appliance will start operate automatically.

6. Trouble Shooting and Treatment

During operations, if any error occurred, please check the following table before calling for service. Below are common errors and the checks to perform.

Error Code / Symptoms	Check Points	Remedy
High Temperature	Is the appliance overheat?	Wait for the mixing cup until it is cool down.
Food cannot be chopped plenty	No or too little water in the cup?	Add water between the upper and lower water level marks.
	Too much or too little ingredients?	Add ingredients according to the recommended amount.
The blade does not spin	Too much, too large or too hard ingredients?	Unplug the power and then check whether the ingredients too much, too large or too hard.
	Is it properly assembled?	Unplug the power and check if the appliance is properly assembled.
Pasted bottom	Is the jug not completely cleaned?	Clean the jug thoroughly.

If the above remedies/solutions cannot fix the problem, unplug the appliance immediately, note the error code and report it to Shun Hing Electric Service Centre Ltd. (Tel: 2406 5666) for checking and repairing. To avoid any danger and damage to the appliance, do not disassemble or repair it by yourself.

7. Special Avowal

1. This information above has been checked; our company reserves the hermeneutic power to any print errors or misunderstanding on the content.
2. Please note that any technology improvement will be added to the new versions of operation manual without any prior notices. The product appearance and color are subject to the actual appliance.
3. In case there is any inconsistency or conflict between the English versions and Chinese versions of the terms, the Chinese versions shall prevail.
4. The e-copy of user manual can be sent by e-mail on requested. For enquires, please call Shun Hing Electric Works & Engineering Co, Ltd hotline at 2861 2767.

8. After Sales Service

For any defect, in the judgment of technician from Shun Hing Electric Service Centre Limited, caused under normal use, our company is responsible for repairing or replacing any parts of the said electrical appliance free of charge within one year guarantee period commencing from the date of purchase. Any defective part which has been replaced shall become our property.

Warranty service does not cover the repair or replacement of parts such as lid, jug, blade, filter and measuring cup etc. If the appliance is used improperly, for commercial or semi-commercial use, or not following the instructions in the operation manual, the warranty becomes invalid and our company will refuse any liability and repairing cost for the damage caused.

User must present the official invoice / redemption voucher and the warranty card (printed on packing box) with the chop from sales point / redemption center for maintenance. For enquiries, please call Shun Hing Electric Service Centre Limited hotline at 2406 5666.



信興電工工程有限公司

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保養及維修 Maintenance and Repair Service:

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Service Hotline: 2406 5666

Fax No.: 2408 0316

Website: <http://www.shesc.com/en>

客戶服務中心：

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九龍佐敦佐敦道23-29號新寶廣場20樓

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澳門慕拉士大馬路193-199號南嶺工業大廈5樓I座

有關最新之香港及澳門客戶服務中心資料，請參閱信興服務中心網址：www.shesc.com。

Customer Service Centres:

1/F, Shun Hing Centre, 2 Shing Yiu Street, Kwai Chung, N.T., H.K.

20/F, Sino Cheer Plaza, 23-29 Jordan Road, Jordan, Kowloon, H.K.

22/F, Parkview Centre, 7 Lau Li Street, Tin Hau, H.K.

Avenida de Venceslau de Morais, No.193-199, 5 andar - I, Edif. Industrial Nam Leng, Macau

For the latest information of Hong Kong and Macau service center, please visit www.shesc.com.